

APPENDIX



How would you currently describe the general situation in your country on a scale of 1 to 10?

To all respondents, on average.

Germany	5.8
Austria	5.7
Belgium	5.9
Bulgaria	3.8
Denmark	7.1
Spain	5.0
France	5.5
Hungary	4.6
Italy	5.5
Norway	7.1
Poland	4.5
Portugal	5.4
Czech Rep.	4.6
Romania	4.5
United Kingdom	5.9
Slovakia	3.8
Sweden	6.2
17-COUNTRY AVERAGE	5.4

How would you currently rate your personal circumstances on a scale of 1 to 10?

To all respondents, on average.

Germany	6.3
Austria	6.3
Belgium	6.5
Bulgaria	5.1
Denmark	6.8
Spain	6.0
France	6.3
Hungary	5.1
Italy	6.2
Norway	6.6
Poland	5.7
Portugal	6.0
Czech Rep.	5.5
Romania	5.8
United Kingdom	6.7
Slovakia	5.4
Sweden	6.7
17-COUNTRY AVERAGE	6.2

Over the next 12 months, do you expect to...?

To all respondents, in % of "Yes" answers.

	Save more	Spend more
Germany	52%	32%
Austria	59%	29%
Belgium	41%	48%
Bulgaria	50%	52%
Denmark	67%	29%
Spain	58%	42%
France	44%	37%
Hungary	56%	24%
Italy	51%	46%
Norway	63%	30%
Poland	56%	48%
Portugal	59%	36%
Czech Rep.	49%	50%
Romania	63%	59%
United Kingdom	63%	41%
Slovakia	26%	83%
Sweden	69%	32%
17-COUNTRY AVERAGE	54%	41%

Regarding your spending, would you say that...?

To all respondents, in %.

	Sub-total "You don't want to spend"	You don't want to spend and you can't afford to	You don't want to spend, even though you can afford to	Sub-total "You want to spend"	You want to spend, even though you can't always afford to	You want to spend and you can afford to
Germany	55%	20%	35%	45%	31%	14%
Austria	56%	20%	36%	44%	33%	11%
Belgium	52%	21%	31%	48%	38%	10%
Bulgaria	35%	18%	17%	65%	60%	5%
Denmark	51%	21%	30%	49%	32%	17%
Spain	44%	24%	20%	56%	48%	8%
France	50%	24%	26%	50%	38%	12%
Hungary	51%	36%	15%	49%	46%	3%
Italy	36%	17%	19%	64%	53%	11%
Norway	48%	18%	30%	52%	37%	15%
Poland	41%	23%	18%	59%	54%	5%
Portugal	49%	28%	21%	51%	48%	3%
Czech Rep.	63%	34%	29%	37%	32%	5%
Romania	39%	23%	16%	61%	55%	6%
United Kingdom	46%	17%	29%	54%	36%	18%
Slovakia	52%	32%	20%	48%	42%	6%
Sweden	51%	15%	36%	49%	37%	12%
17-COUNTRY AVERAGE	47%	21%	26%	53%	42%	11%

Over the last 12 months, would you say that your purchasing power...?

To all respondents, in %.

	Sub-total "Increased"	Significantly increased	Slightly increased	Remained stable	Sub-total "Decreased"	Slightly decreased	Significantly decreased
Germany	22%	7%	15%	48%	30%	18%	12%
Austria	21%	6%	15%	43%	36%	22%	14%
Belgium	18%	5%	13%	39%	43%	30%	13%
Bulgaria	24%	4%	20%	33%	43%	26%	17%
Denmark	26%	8%	18%	49%	25%	19%	6%
Spain	18%	3%	15%	48%	34%	21%	13%
France	14%	4%	10%	46%	40%	29%	11%
Hungary	20%	4%	16%	34%	46%	24%	22%
Italy	17%	3%	14%	48%	35%	25%	10%
Norway	33%	7%	26%	41%	26%	19%	7%
Poland	22%	5%	17%	44%	34%	21%	13%
Portugal	17%	4%	13%	40%	43%	27%	16%
Czech Rep.	20%	3%	17%	41%	39%	25%	14%
Romania	26%	7%	19%	28%	46%	27%	19%
United Kingdom	25%	6%	19%	50%	25%	17%	8%
Slovakia	23%	4%	19%	38%	39%	24%	15%
Sweden	32%	7%	25%	46%	22%	15%	7%
17-COUNTRY AVERAGE	21%	5%	16%	45%	34%	22%	12%

Are you considering buying any of the following products and services over the next 12 months? (1/3)

To all respondents, in % of "Yes" answers.

	Travel or leisure	Household appliances	Smartphone	Furniture	Paid subscription to an online video streaming platform (e.g., Netflix, Amazon Prime Video)	Home improvement or renovations
Germany	57 %	41%	39%	37%	33%	41%
Austria	61 %	43%	35%	41%	30%	44%
Belgium	56 %	41%	28%	29%	25%	32%
Bulgaria	55 %	58%	33%	40%	18%	50%
Denmark	59 %	37%	31%	38%	37%	25%
Spain	60%	41%	46%	37%	48%	34%
France	54%	36%	31%	32%	28%	37%
Hungary	45%	40%	30%	35%	22%	44%
Italy	62%	53%	47%	44%	51%	36%
Norway	64%	41%	31%	35%	44%	21%
Poland	47%	43%	38%	38%	38%	42%
Portugal	58%	45%	32%	40%	27%	29%
Czech Rep.	45%	38%	26%	33%	20%	22%
Romania	53%	57%	47%	43%	41%	50%
United Kingdom	64%	51%	40%	40%	47%	28%
Slovakia	38%	41%	25%	34%	17%	29%
Sweden	67%	46%	40%	50%	44%	37%
17-COUNTRY AVERAGE	57%	44%	39%	38%	38%	37%

Are you considering buying any of the following products and services over the next 12 months? (2/3)

To all respondents, in % of "Yes" answers.

	DIY or gardening equipment (e.g. lawnmower, power drill, etc.)	TV, Hi-Fi equipment	Home computer	A faster internet subscription	Tablet (iPad, Galaxy Tab, Amazon Fire, etc.)	Sports equipment (e.g., bicycle, windsurf, roller blades, etc.)
Germany	28%	29%	22%	24%	23%	20%
Austria	26%	27%	17%	19%	21%	23%
Belgium	30%	18%	23%	18%	17%	24%
Bulgaria	37%	27%	22%	30%	16%	16%
Denmark	31%	24%	27%	23%	22%	21%
Spain	26%	29%	31%	28%	27%	22%
France	29%	19%	24%	19%	18%	18%
Hungary	28%	15%	20%	18%	13%	17%
Italy	38%	45%	33%	32%	29%	27%
Norway	32%	22%	23%	18%	20%	26%
Poland	32%	25%	23%	29%	18%	23%
Portugal	28%	25%	28%	22%	20%	18%
Czech Rep.	29%	11%	17%	13%	13%	20%
Romania	39%	39%	31%	38%	30%	28%
United Kingdom	43%	30%	25%	27%	29%	24%
Slovakia	31%	12%	13%	16%	11%	16%
Sweden	29%	26%	24%	17%	23%	29%
17-COUNTRY AVERAGE	32%	28%	25%	25%	23%	22%

Are you considering buying any of the following products and services over the next 12 months? (1/3)

To all respondents, in % of "Yes" answers.

	A new car	A used car	A games console (PlayStation, Nintendo, Xbox, etc.)	A bicycle	Real estate	Video equipment, camera	Motorcycle or scooter
Germany	20%	18%	20%	22%	14%	15%	11%
Austria	12%	18%	15%	18%	12%	10%	8%
Belgium	14%	15%	13%	17%	14%	9%	6%
Bulgaria	11%	23%	10%	14%	15%	12%	6%
Denmark	18%	17%	16%	20%	13%	12%	11%
Spain	26%	16%	22%	17%	16%	14%	11%
France	19%	19%	19%	19%	16%	14%	11%
Hungary	10%	16%	9%	18%	13%	9%	7%
Italy	33%	22%	24%	25%	18%	17%	13%
Norway	16%	20%	15%	18%	16%	12%	8%
Poland	14%	23%	17%	22%	13%	16%	11%
Portugal	13%	19%	12%	14%	14%	9%	7%
Czech Rep.	10%	14%	9%	14%	8%	9%	5%
Romania	20%	28%	21%	26%	18%	23%	11%
United Kingdom	24%	21%	27%	20%	17%	16%	12%
Slovakia	9%	12%	6%	12%	8%	6%	4%
Sweden	17%	21%	19%	23%	13%	11%	8%
17-COUNTRY AVERAGE	21%	20%	20%	20%	15%	15%	10%

Over the last 12 months, would you say that prices have generally...?

To all respondents, in %.

	Sub-total "Increased"	Significantly increased	Slightly increased	Remained stable	Sub-Total "Decreased"	Slightly decreased	Significantly decreased
Germany	87%	53%	34%	11%	2%	1%	1%
Austria	91%	53%	38%	9%	-	-	-
Belgium	88%	46%	42%	10%	2%	1%	1%
Bulgaria	96%	80%	16%	3%	1%	-	1%
Denmark	79%	29%	50%	20%	1%	1%	-
Spain	86%	48%	38%	12%	2%	1%	1%
France	87%	34%	53%	12%	1%	1%	-
Hungary	95%	73%	22%	4%	1%	-	1%
Italy	86%	40%	46%	13%	1%	1%	-
Norway	85%	34%	51%	14%	1%	1%	-
Poland	88%	71%	17%	10%	2%	1%	1%
Portugal	95%	51%	44%	5%	-	-	-
Czech Rep.	95%	62%	33%	4%	1%	-	1%
Romania	95%	69%	26%	4%	1%	1%	-
United Kingdom	86%	32%	54%	14%	-	-	-
Slovakia	93%	67%	26%	5%	2%	1%	1%
Sweden	80%	24%	56%	19%	1%	1%	-
17-COUNTRY AVERAGE	87%	47%	40%	11%	2%	1%	1%

Have you heard of the circular economy?

To all respondents, in %.

	Sub-total "Yes"	Yes, and you know exactly what it is	Yes, but you don't know exactly what it is	No
Germany	68%	29%	39%	32%
Austria	65%	21%	44%	35%
Belgium	59%	22%	37%	41%
Bulgaria	52%	12%	40%	48%
Denmark	60%	20%	40%	40%
Spain	68%	28%	40%	32%
France	64%	28%	36%	36%
Hungary	57%	12%	45%	43%
Italy	81%	36%	45%	19%
Norway	65%	26%	39%	35%
Poland	57%	15%	42%	43%
Portugal	67%	22%	45%	33%
Czech Rep.	49%	11%	38%	51%
Romania	57%	15%	42%	43%
United Kingdom	50%	19%	31%	50%
Slovakia	53%	9%	44%	47%
Sweden	66%	21%	45%	34%
17-COUNTRY AVERAGE	64%	25%	39%	36%

Would you say that the circular economy... ?

To all respondents, in % of "Yes" answers.

	Helps to preserve the environment and natural resources	Enables innovative products and manufacturing processes to be developed	Creates jobs	Is expensive, given how costly some recycling processes can be	Is a lightly regulated market, which doesn't inspire confidence	Is just a passing fad
Germany	82%	78%	72%	70%	43%	34%
Austria	88%	86%	80%	68%	37%	38%
Belgium	84%	80%	74%	68%	40%	40%
Bulgaria	86%	83%	75%	62%	30%	34%
Denmark	83%	80%	75%	64%	39%	33%
Spain	87%	81%	77%	56%	46%	29%
France	85%	80%	76%	67%	44%	52%
Hungary	87%	86%	76%	61%	30%	21%
Italy	92%	88%	77%	55%	44%	30%
Norway	83%	81%	77%	69%	37%	34%
Poland	82%	80%	75%	63%	47%	30%
Portugal	92%	88%	80%	70%	41%	26%
Czech Rep.	84%	79%	71%	71%	44%	37%
Romania	85%	84%	78%	60%	51%	31%
United Kingdom	85%	79%	75%	68%	52%	36%
Slovakia	85%	82%	73%	68%	51%	34%
Sweden	87%	84%	79%	64%	40%	30%
17-COUNTRY AVERAGE	85%	82%	75%	65%	45%	35%

Based on your understanding of the concept, do you have a positive or negative image of the circular economy?

To all respondents, in %.

	Sub-total "A positive image"	A very positive image	A quite positive image	Sub-total "A negative image"	A quite negative image	A very negative image
Germany	83%	25%	58%	17%	14%	3%
Austria	87%	30%	57%	13%	12%	1%
Belgium	82%	16%	66%	18%	15%	3%
Bulgaria	86%	25%	61%	14%	11%	3%
Denmark	85%	23%	62%	15%	13%	2%
Spain	88%	30%	58%	12%	10%	2%
France	82%	16%	66%	18%	15%	3%
Hungary	87%	22%	65%	13%	10%	3%
Italy	93%	31%	62%	7%	6%	1%
Norway	85%	25%	60%	15%	12%	3%
Poland	83%	20%	63%	17%	15%	2%
Portugal	94%	28%	66%	6%	5%	1%
Czech Rep.	73%	13%	60%	27%	24%	3%
Romania	88%	38%	50%	12%	10%	2%
United Kingdom	83%	23%	60%	17%	15%	2%
Slovakia	82%	18%	64%	18%	16%	2%
Sweden	89%	25%	64%	11%	10%	1%
17-COUNTRY AVERAGE	85%	24%	61%	15%	13%	2%

Which of the following statements best describes what you think? The circular economy...

To all respondents, in %.

	Revolves mainly around products that circulate between private individuals (directly or via online platforms)	Revolves mainly around products sold to consumers by retailers and brands
Germany	28%	72%
Austria	34%	66%
Belgium	49%	51%
Bulgaria	28%	72%
Denmark	36%	64%
Spain	59%	41%
France	60%	40%
Hungary	33%	67%
Italy	45%	55%
Norway	41%	59%
Poland	36%	64%
Portugal	50%	50%
Czech Rep.	38%	62%
Romania	35%	65%
United Kingdom	45%	55%
Slovakia	37%	63%
Sweden	43%	57%
17-COUNTRY AVERAGE	43%	57%

Do you feel that the circular economy in your country today is ...?

To all respondents, in %.

	Sub-total "Well developed"	Very well developed	Quite well developed	Sub-total "Not developed"	Not very developed	Not at all developed
Germany	45%	9%	36%	55%	48%	7%
Austria	34%	4%	30%	66%	58%	8%
Belgium	38%	4%	34%	62%	53%	9%
Bulgaria	6%	2%	4%	94%	58%	36%
Denmark	54%	9%	45%	46%	41%	5%
Spain	24%	4%	20%	76%	64%	12%
France	39%	5%	34%	61%	54%	7%
Hungary	20%	4%	16%	80%	62%	18%
Italy	29%	3%	26%	71%	61%	10%
Norway	45%	7%	38%	55%	50%	5%
Poland	34%	6%	28%	66%	56%	10%
Portugal	26%	4%	22%	74%	64%	10%
Czech Rep.	23%	3%	20%	77%	66%	11%
Romania	27%	5%	22%	73%	51%	22%
United Kingdom	51%	10%	41%	49%	42%	7%
Slovakia	28%	1%	27%	72%	59%	13%
Sweden	49%	7%	42%	51%	47%	4%
17-COUNTRY AVERAGE	36%	6%	30%	64%	54%	10%

Do you feel that you are well or poorly informed about how to reduce and recycle waste, or how to give used items or those you no longer need a new lease of life?

To all respondents, in %.

	Sub-total "Well informed"	Very well informed	Quite well informed	Sub-total "Poorly informed"	Quite poorly informed	Very poorly informed
Germany	58%	10%	48%	42%	36%	6%
Austria	50%	7%	43%	50%	46%	4%
Belgium	55%	8%	47%	45%	37%	8%
Bulgaria	37%	7%	30%	63%	53%	10%
Denmark	71%	18%	53%	29%	24%	5%
Spain	58%	11%	47%	42%	38%	4%
France	50%	8%	42%	50%	42%	8%
Hungary	57%	7%	50%	43%	39%	4%
Italy	67%	9%	58%	33%	30%	3%
Norway	72%	17%	55%	28%	24%	4%
Poland	58%	7%	51%	42%	35%	7%
Portugal	64%	13%	51%	36%	32%	4%
Czech Rep.	53%	9%	44%	47%	39%	8%
Romania	49%	11%	38%	51%	45%	6%
United Kingdom	66%	15%	51%	34%	28%	6%
Slovakia	51%	6%	45%	49%	40%	9%
Sweden	73%	16%	57%	27%	23%	4%
17-COUNTRY AVERAGE	59%	10%	49%	41%	35%	6%

Do you do the following? (Reduce your waste (reducing packaging, buying loose foods, opting for reusable products, etc.))

To all respondents, in %.

	Sub-total "Often"	Often and on a regular basis	Often but not regularly	Rarely	Never
Germany	84%	51%	33%	12%	4%
Austria	87%	46%	41%	11%	2%
Belgium	82%	45%	37%	15%	3%
Bulgaria	78%	33%	45%	19%	3%
Denmark	81%	40%	41%	14%	5%
Spain	85%	45%	40%	12%	3%
France	82%	45%	37%	14%	4%
Hungary	76%	37%	39%	20%	4%
Italy	91%	52%	39%	8%	1%
Norway	83%	40%	43%	14%	3%
Poland	82%	42%	40%	13%	5%
Portugal	86%	41%	45%	12%	2%
Czech Rep.	73%	31%	42%	23%	4%
Romania	79%	36%	43%	19%	2%
United Kingdom	86%	52%	34%	11%	3%
Slovakia	78%	35%	43%	19%	3%
Sweden	84%	42%	42%	14%	2%
17-COUNTRY AVERAGE	84%	46%	38%	13%	3%

Ensure that the products or goods you no longer need are reused (by donating them, selling them, repairing them, etc.)

To all respondents, in %.

	Sub-total "Often"	Often and on a regular basis	Often but not regularly	Rarely	Never
Germany	77%	40%	37%	17%	6%
Austria	80%	39%	41%	18%	2%
Belgium	81%	43%	38%	16%	3%
Bulgaria	73%	33%	40%	23%	4%
Denmark	83%	47%	36%	13%	4%
Spain	85%	45%	40%	12%	3%
France	81%	46%	35%	15%	4%
Hungary	75%	39%	36%	22%	3%
Italy	87%	46%	41%	11%	2%
Norway	83%	45%	38%	14%	3%
Poland	77%	36%	41%	17%	6%
Portugal	86%	47%	39%	12%	2%
Czech Rep.	67%	26%	41%	28%	5%
Romania	76%	33%	43%	21%	3%
United Kingdom	84%	49%	35%	13%	3%
Slovakia	71%	30%	41%	25%	4%
Sweden	84%	40%	44%	15%	1%
17-COUNTRY AVERAGE	81%	43%	38%	15%	4%

Try to recycle (selective waste sorting: batteries, medicines, etc.)

To all respondents, in %.

	Sub-total "Often"	Often and on a regular basis	Often but not regularly	Rarely	Never
Germany	89%	67%	22%	8%	3%
Austria	92%	70%	22%	7%	1%
Belgium	91%	72%	19%	7%	2%
Bulgaria	70%	34%	36%	25%	5%
Denmark	90%	65%	25%	7%	3%
Spain	92%	66%	26%	6%	2%
France	91%	71%	20%	6%	3%
Hungary	84%	55%	29%	14%	2%
Italy	95%	75%	20%	4%	1%
Norway	88%	62%	26%	9%	3%
Poland	87%	57%	30%	9%	4%
Portugal	89%	66%	23%	9%	2%
Czech Rep.	85%	57%	28%	12%	3%
Romania	81%	44%	37%	16%	3%
United Kingdom	89%	66%	23%	8%	3%
Slovakia	84%	55%	29%	13%	3%
Sweden	92%	66%	26%	7%	1%
17-COUNTRY AVERAGE	89%	65%	24%	8%	3%

Which of the following actions do you think is the hardest to put into practice?

To all respondents, in %.

	Reduce your waste (reducing packaging, buying loose foods, opting for reusable products, etc.)	Ensure that the products or goods you no longer need are reused (by donating them, selling them, repairing them, etc.)	Try to recycle (selective waste sorting: batteries, medicines, etc.)
Germany	38%	40%	22%
Austria	46%	38%	16%
Belgium	45%	41%	14%
Bulgaria	33%	38%	29%
Denmark	49%	31%	20%
Spain	49%	30%	21%
France	44%	37%	19%
Hungary	44%	36%	20%
Italy	39%	35%	26%
Norway	46%	32%	22%
Poland	46%	35%	19%
Portugal	47%	32%	21%
Czech Rep.	43%	38%	19%
Romania	35%	36%	29%
United Kingdom	40%	36%	24%
Slovakia	43%	34%	23%
Sweden	43%	37%	20%
17-COUNTRY AVERAGE	42%	36%	22%

Do you do the following more, less or neither more nor less than three years ago?

To all respondents, in %.

	More	Less	Neither more nor less
Germany	41%	15%	44%
Austria	49%	13%	38%
Belgium	51%	11%	38%
Bulgaria	44%	18%	38%
Denmark	45%	11%	44%
Spain	52%	16%	32%
France	49%	7%	44%
Hungary	47%	17%	36%
Italy	58%	9%	33%
Norway	37%	12%	51%
Poland	50%	16%	34%
Portugal	52%	18%	30%
Czech Rep.	35%	13%	52%
Romania	53%	19%	28%
United Kingdom	48%	9%	43%
Slovakia	48%	13%	39%
Sweden	43%	9%	48%
17-COUNTRY AVERAGE	49%	12%	39%

Do you do the following more, less or neither more nor less than three years ago?**(Ensure that the products or goods you no longer need are reused (by donating them, selling them, repairing them, etc.))**

To all respondents, in %.

	More	Less	Neither more nor less
Germany	35%	18%	47%
Austria	42%	18%	40%
Belgium	44%	11%	45%
Bulgaria	38%	20%	42%
Denmark	44%	9%	47%
Spain	50%	19%	31%
France	45%	8%	47%
Hungary	43%	20%	37%
Italy	52%	10%	38%
Norway	44%	13%	43%
Poland	44%	19%	37%
Portugal	52%	15%	33%
Czech Rep.	31%	14%	55%
Romania	46%	22%	32%
United Kingdom	44%	9%	47%
Slovakia	35%	17%	48%
Sweden	39%	12%	49%
17-COUNTRY AVERAGE	44%	14%	42%

**Do you do the following more, less or neither more nor less than three years ago?
(Try to recycle (selective waste sorting: batteries, medicines, etc.))**

To all respondents, in %.

	More	Less	Neither more nor less
Germany	38%	13%	49%
Austria	44%	12%	44%
Belgium	48%	10%	42%
Bulgaria	40%	18%	42%
Denmark	55%	9%	36%
Spain	54%	16%	30%
France	49%	7%	44%
Hungary	51%	17%	32%
Italy	58%	8%	34%
Norway	40%	14%	46%
Poland	56%	13%	31%
Portugal	51%	12%	37%
Czech Rep.	41%	12%	47%
Romania	55%	18%	27%
United Kingdom	47%	8%	45%
Slovakia	53%	12%	35%
Sweden	44%	9%	47%
17-COUNTRY AVERAGE	49%	11%	40%

You feel that you are producing less waste. Which of the following statements best sums up your personal circumstances?

To those who feel that they are reducing their waste more than in the past, in %.

	You buy the same amount, but you throw away less (you keep things for longer, you sell them, you give them away)	You buy less	You buy more, but you throw away less (you keep things for longer, you sell them, you give them away)
Germany	62%	32%	6%
Austria	54%	38%	8%
Belgium	65%	29%	6%
Bulgaria	52%	38%	10%
Denmark	56%	34%	10%
Spain	70%	20%	10%
France	56%	37%	7%
Hungary	57%	38%	5%
Italy	55%	34%	11%
Norway	51%	38%	11%
Poland	57%	32%	11%
Portugal	58%	36%	6%
Czech Rep.	66%	23%	11%
Romania	61%	28%	11%
United Kingdom	59%	33%	8%
Slovakia	61%	31%	8%
Sweden	48%	44%	8%
17-COUNTRY AVERAGE	59%	32%	9%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (clothing) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	18%	32%	5%	24%
Austria	26%	41%	5%	18%
Belgium	23%	33%	6%	22%
Bulgaria	36%	35%	5%	10%
Denmark	20%	43%	7%	21%
Spain	28%	44%	5%	16%
France	25%	33%	4%	24%
Hungary	34%	35%	5%	18%
Italy	28%	39%	5%	16%
Norway	21%	36%	7%	24%
Poland	26%	39%	4%	25%
Portugal	34%	42%	4%	15%
Czech Rep.	27%	49%	3%	18%
Romania	31%	29%	4%	9%
United Kingdom	16%	54%	6%	19%
Slovakia	33%	43%	4%	17%
Sweden	21%	46%	7%	25%
17-COUNTRY AVERAGE	24%	40%	5%	20%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (clothing) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	6%	11%	12%	27%
Austria	6%	10%	10%	37%
Belgium	5%	9%	10%	35%
Bulgaria	7%	15%	12%	14%
Denmark	7%	10%	12%	32%
Spain	7%	8%	15%	20%
France	7%	8%	9%	31%
Hungary	6%	7%	13%	27%
Italy	8%	8%	20%	27%
Norway	9%	15%	16%	27%
Poland	13%	12%	16%	11%
Portugal	5%	6%	13%	23%
Czech Rep.	6%	11%	8%	21%
Romania	8%	13%	18%	17%
United Kingdom	8%	11%	12%	13%
Slovakia	5%	11%	9%	23%
Sweden	7%	12%	15%	28%
17-COUNTRY AVERAGE	7%	10%	13%	23%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A large electrical appliance (washing machine, refrigerator, oven, large food processor, etc.)) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	14%	12%	10%	27%
Austria	14%	13%	12%	26%
Belgium	12%	10%	14%	20%
Bulgaria	19%	6%	7%	18%
Denmark	13%	10%	6%	29%
Spain	14%	10%	9%	12%
France	14%	14%	13%	18%
Hungary	20%	10%	12%	30%
Italy	12%	9%	14%	15%
Norway	11%	8%	13%	36%
Poland	19%	13%	13%	25%
Portugal	16%	15%	12%	23%
Czech Rep.	15%	8%	10%	22%
Romania	15%	10%	33%	13%
United Kingdom	14%	18%	8%	21%
Slovakia	18%	9%	13%	25%
Sweden	12%	10%	6%	30%
17-COUNTRY AVERAGE	14%	12%	12%	21%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A large electrical appliance (washing machine, refrigerator, oven, large food processor, etc.)) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	9%	8%	18%	31%
Austria	12%	6%	23%	37%
Belgium	8%	6%	17%	43%
Bulgaria	12%	8%	26%	31%
Denmark	9%	6%	14%	47%
Spain	6%	5%	27%	48%
France	10%	8%	21%	31%
Hungary	13%	4%	25%	27%
Italy	8%	9%	28%	42%
Norway	11%	6%	16%	44%
Poland	15%	6%	28%	23%
Portugal	11%	7%	27%	27%
Czech Rep.	8%	4%	13%	49%
Romania	12%	4%	22%	26%
United Kingdom	10%	8%	15%	35%
Slovakia	8%	3%	14%	47%
Sweden	10%	3%	14%	54%
17-COUNTRY AVERAGE	10%	7%	22%	36%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A small electrical appliance (raclette machine, toaster, food mixer, etc.)) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	14%	12%	7%	22%
Austria	19%	15%	7%	22%
Belgium	17%	11%	9%	20%
Bulgaria	21%	8%	4%	14%
Denmark	15%	20%	6%	21%
Spain	17%	9%	5%	15%
France	18%	14%	8%	18%
Hungary	26%	13%	8%	28%
Italy	15%	12%	9%	14%
Norway	15%	11%	9%	30%
Poland	20%	13%	9%	23%
Portugal	18%	14%	6%	16%
Czech Rep.	20%	11%	7%	18%
Romania	16%	9%	16%	10%
United Kingdom	15%	21%	7%	17%
Slovakia	22%	9%	7%	23%
Sweden	16%	18%	5%	21%
17-COUNTRY AVERAGE	17%	13%	8%	19%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A small electrical appliance (raclette machine, toaster, food mixer, etc.)) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	8%	14%	17%	32%
Austria	9%	11%	21%	37%
Belgium	8%	8%	17%	45%
Bulgaria	11%	19%	26%	22%
Denmark	8%	8%	11%	49%
Spain	8%	9%	24%	44%
France	11%	9%	16%	34%
Hungary	10%	7%	23%	27%
Italy	9%	11%	28%	38%
Norway	8%	8%	13%	46%
Poland	15%	11%	30%	19%
Portugal	7%	11%	23%	37%
Czech Rep.	9%	9%	14%	47%
Romania	11%	11%	23%	28%
United Kingdom	9%	15%	15%	26%
Slovakia	9%	6%	15%	42%
Sweden	9%	6%	14%	53%
17-COUNTRY AVERAGE	10%	11%	20%	34%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (smartphone) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	20%	10%	12%	33%
Austria	22%	19%	9%	29%
Belgium	18%	6%	22%	22%
Bulgaria	27%	8%	10%	23%
Denmark	19%	13%	9%	34%
Spain	22%	7%	12%	20%
France	21%	9%	17%	21%
Hungary	30%	9%	11%	29%
Italy	18%	8%	16%	17%
Norway	20%	6%	15%	32%
Poland	21%	9%	11%	34%
Portugal	23%	7%	12%	25%
Czech Rep.	27%	7%	8%	25%
Romania	22%	9%	20%	19%
United Kingdom	22%	14%	16%	32%
Slovakia	26%	6%	12%	29%
Sweden	22%	7%	13%	29%
17-COUNTRY AVERAGE	21%	9%	14%	26%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (smartphone) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	8%	7%	14%	22%
Austria	9%	4%	16%	30%
Belgium	7%	5%	14%	32%
Bulgaria	12%	10%	18%	15%
Denmark	11%	6%	14%	28%
Spain	9%	5%	20%	36%
France	10%	5%	15%	27%
Hungary	11%	4%	20%	21%
Italy	11%	8%	28%	29%
Norway	11%	5%	16%	35%
Poland	18%	4%	22%	19%
Portugal	10%	5%	23%	21%
Czech Rep.	9%	7%	14%	31%
Romania	12%	6%	21%	19%
United Kingdom	10%	8%	13%	14%
Slovakia	9%	4%	13%	30%
Sweden	13%	5%	18%	34%
17-COUNTRY AVERAGE	10%	6%	18%	25%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A bicycle or scooter) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	18%	15%	6%	35%
Austria	26%	17%	6%	36%
Belgium	21%	13%	7%	37%
Bulgaria	32%	15%	3%	20%
Denmark	16%	14%	6%	43%
Spain	31%	16%	5%	23%
France	21%	17%	7%	29%
Hungary	23%	9%	4%	38%
Italy	22%	15%	9%	24%
Norway	15%	9%	7%	45%
Poland	25%	14%	6%	32%
Portugal	32%	19%	5%	27%
Czech Rep.	30%	15%	4%	31%
Romania	22%	12%	10%	20%
United Kingdom	19%	19%	7%	36%
Slovakia	29%	12%	5%	33%
Sweden	22%	14%	5%	46%
17-COUNTRY AVERAGE	22%	16%	7%	31%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A bicycle or scooter) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	10%	5%	23%	17%
Austria	16%	3%	24%	19%
Belgium	9	4%	18%	26%
Bulgaria	15%	7%	21%	12%
Denmark	14%	4%	15%	28%
Spain	9%	4%	21%	23%
France	13%	5%	18%	17%
Hungary	18%	2%	27%	11%
Italy	16%	5%	28%	19%
Norway	15%	5%	20%	25%
Poland	20%	5%	27%	11%
Portugal	12%	5%	21%	10%
Czech Rep.	12%	5%	15%	19%
Romania	17%	4%	26%	15%
United Kingdom	12%	6%	12%	13%
Slovakia	13%	2%	22%	19%
Sweden	16%	3%	21%	24%
17-COUNTRY AVERAGE	13%	5%	21%	17%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A small electrical appliance (Furniture and interior decorations) (1/2))

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	19%	17%	6%	31%
Austria	25%	19%	5%	34%
Belgium	22%	18%	5%	31%
Bulgaria	25%	13%	2%	16%
Denmark	19%	27%	6%	36%
Spain	25%	15%	4%	19%
France	25%	20%	5%	28%
Hungary	36%	19%	3%	30%
Italy	26%	22%	5%	18%
Norway	20%	17%	8%	42%
Poland	26%	17%	6%	23%
Portugal	27%	22%	3%	24%
Czech Rep.	25%	13%	3%	27%
Romania	26%	15%	8%	14%
United Kingdom	19%	38%	6%	23%
Slovakia	28%	14%	3%	30%
Sweden	22%	32%	4%	33%
17-COUNTRY AVERAGE	23%	21%	5%	25%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A small electrical appliance (Furniture and interior decorations) (2/2))

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	9%	10%	18%	20%
Austria	12%	9%	19%	25%
Belgium	9%	8%	14%	27%
Bulgaria	12%	22%	21%	14%
Denmark	12%	5%	14%	36%
Spain	9%	9%	19%	34%
France	12%	8%	13%	22%
Hungary	10%	10%	16%	14%
Italy	9%	18%	19%	21%
Norway	11%	9%	15%	30%
Poland	18%	14%	25%	10%
Portugal	12%	10%	25%	13%
Czech Rep.	11%	7%	19%	30%
Romania	14%	10%	27%	15%
United Kingdom	10%	10%	13%	16%
Slovakia	10%	9%	18%	29%
Sweden	10%	11%	11%	30%
17-COUNTRY AVERAGE	11%	11%	18%	21%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A game or toy) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	27%	26%	6%	27%
Austria	35%	32%	5%	25%
Belgium	31%	27%	5%	24%
Bulgaria	34%	25%	3%	12%
Denmark	23%	34%	5%	26%
Spain	33%	37%	4%	14%
France	30%	29%	4%	24%
Hungary	41%	33%	4%	23%
Italy	35%	37%	6%	12%
Norway	30%	28%	6%	30%
Poland	37%	30%	6%	22%
Portugal	38%	43%	3%	16%
Czech Rep.	36%	32%	3%	20%
Romania	34%	26%	5%	9%
United Kingdom	22%	48%	5%	19%
Slovakia	39%	30%	5%	21%
Sweden	32%	34%	5%	27%
17-COUNTRY AVERAGE	31%	33%	5%	20%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A game or toy) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	9%	12%	11%	14%
Austria	9%	10%	14%	19%
Belgium	8%	9%	9%	23%
Bulgaria	7%	19%	13%	8%
Denmark	10%	9%	10%	31%
Spain	5%	10%	13%	19%
France	9%	8%	9%	20%
Hungary	8%	7%	11%	17%
Italy	8%	10%	15%	16%
Norway	10%	13%	12%	22%
Poland	14%	9%	16%	10%
Portugal	6%	9%	11%	12%
Czech Rep.	8%	14%	11%	14%
Romania	10%	13%	15%	13%
United Kingdom	9%	11%	10%	9%
Slovakia	9%	11%	11%	15%
Sweden	9%	11%	10%	26%
17-COUNTRY AVERAGE	9%	10%	12%	15%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A video game or console) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	21%	13%	6%	35%
Austria	26%	13%	8%	35%
Belgium	25%	12%	10%	28%
Bulgaria	31%	11%	6%	20%
Denmark	20%	21%	6%	32%
Spain	30%	13%	7%	25%
France	23%	15%	10%	30%
Hungary	32%	14%	7%	33%
Italy	29%	18%	10%	23%
Norway	22%	12%	8%	35%
Poland	30%	16%	8%	31%
Portugal	32%	17%	8%	29%
Czech Rep.	29%	8%	7%	29%
Romania	27%	12%	10%	17%
United Kingdom	20%	25%	8%	29%
Slovakia	29%	10%	7%	33%
Sweden	23%	19%	6%	37%
17-COUNTRY AVERAGE	25%	16%	8%	29%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A video game or console) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	7%	10%	13%	19%
Austria	9%	5%	13%	25%
Belgium	7%	8%	12%	28%
Bulgaria	12%	13%	14%	14%
Denmark	10%	5%	9%	32%
Spain	8%	5%	18%	26%
France	9%	6%	10%	20%
Hungary	9%	4%	11%	18%
Italy	10%	9%	16%	22%
Norway	10%	8%	12%	30%
Poland	13%	7%	17%	13%
Portugal	8%	6%	13%	15%
Czech Rep.	8%	7%	10%	27%
Romania	12%	9%	18%	18%
United Kingdom	10%	8%	11%	15%
Slovakia	7%	4%	10%	27%
Sweden	12%	4%	12%	31%
17-COUNTRY AVERAGE	9%	8%	14%	20%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A book) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	30%	24%	5%	26%
Austria	36%	30%	5%	25%
Belgium	34%	23%	5%	25%
Bulgaria	37%	29%	4%	12%
Denmark	26%	35%	6%	22%
Spain	41%	31%	4%	17%
France	34%	29%	5%	22%
Hungary	40%	31%	4%	22%
Italy	37%	31%	5%	20%
Norway	32%	29%	5%	25%
Poland	34%	29%	5%	26%
Portugal	41%	30%	4%	21%
Czech Rep.	37%	28%	3%	25%
Romania	35%	26%	7%	11%
United Kingdom	24%	53%	7%	16%
Slovakia	40%	23%	6%	28%
Sweden	32%	41%	4%	20%
17-COUNTRY AVERAGE	33%	32%	5%	21%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A book) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	0%	11%	0%	18%
Austria	0%	9%	0%	25%
Belgium	0%	8%	0%	24%
Bulgaria	0%	7%	0%	9%
Denmark	0%	11%	0%	27%
Spain	0%	6%	0%	12%
France	0%	6%	0%	21%
Hungary	0%	5%	0%	21%
Italy	0%	6%	0%	13%
Norway	0%	14%	0%	20%
Poland	0%	7%	0%	14%
Portugal	0%	5%	0%	11%
Czech Rep.	0%	7%	0%	16%
Romania	0%	7%	0%	15%
United Kingdom	0%	8%	0%	9%
Slovakia	0%	5%	0%	14%
Sweden	0%	12%	0%	22%
17-COUNTRY AVERAGE	0%	8%	0%	16%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (DIY equipment) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	20%	10%	7%	28%
Austria	27%	14%	5%	24%
Belgium	24%	11%	6%	21%
Bulgaria	31%	5%	3%	13%
Denmark	21%	18%	7%	26%
Spain	22%	8%	4%	13%
France	23%	12%	6%	20%
Hungary	31%	9%	4%	27%
Italy	21%	13%	5%	15%
Norway	22%	12%	7%	29%
Poland	24%	10%	7%	25%
Portugal	27%	9%	3%	17%
Czech Rep.	30%	9%	4%	21%
Romania	19%	8%	10%	11%
United Kingdom	23%	19%	7%	21%
Slovakia	32%	8%	5%	22%
Sweden	24%	19%	5%	26%
17-COUNTRY AVERAGE	23%	12%	6%	21%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (DIY equipment) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	9%	11%	20%	19%
Austria	11%	10%	25%	22%
Belgium	6%	9%	20%	32%
Bulgaria	10%	11%	30%	15%
Denmark	10%	7%	16%	33%
Spain	8%	12%	24%	33%
France	10%	10%	18%	24%
Hungary	11%	6%	27%	15%
Italy	12%	12%	32%	22%
Norway	9%	11%	17%	28%
Poland	17%	9%	30%	14%
Portugal	7%	14%	27%	21%
Czech Rep.	9%	8%	20%	23%
Romania	11%	12%	30%	20%
United Kingdom	11%	14%	16%	15%
Slovakia	9%	9%	27%	18%
Sweden	10%	8%	18%	34%
17-COUNTRY AVERAGE	10%	11%	23%	22%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A computer / tablet) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	18%	10%	10%	31%
Austria	22%	13%	9%	32%
Belgium	17%	10%	12%	22%
Bulgaria	21%	9%	6%	23%
Denmark	17%	13%	8%	30%
Spain	19%	9%	8%	18%
France	18%	11%	12%	21%
Hungary	22%	12%	8%	32%
Italy	18%	11%	12%	18%
Norway	15%	6%	12%	32%
Poland	19%	14%	8%	29%
Portugal	22%	14%	8%	25%
Czech Rep.	24%	8%	7%	26%
Romania	22%	11%	18%	16%
United Kingdom	21%	16%	9%	28%
Slovakia	26%	9%	8%	29%
Sweden	20%	12%	8%	31%
17-COUNTRY AVERAGE	19%	11%	10%	25%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A computer / tablet) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	9%	6%	18%	26%
Austria	11%	5%	21%	31%
Belgium	8%	6%	21%	36%
Bulgaria	17%	9%	24%	16%
Denmark	11%	6%	15%	37%
Spain	8%	5%	29%	36%
France	11%	5%	20%	29%
Hungary	13%	3%	24%	23%
Italy	12%	7%	32%	30%
Norway	11%	6%	16%	40%
Poland	20%	5%	28%	18%
Portugal	12%	4%	27%	21%
Czech Rep.	8%	5%	17%	35%
Romania	13%	5%	25%	20%
United Kingdom	11%	9%	15%	18%
Slovakia	12%	3%	17%	33%
Sweden	13%	3%	17%	42%
17-COUNTRY AVERAGE	11%	6%	22%	27%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A motorised vehicle (car, motorcycle, etc.)) (1/2)

To all respondents, in % (Several possible answers).

	You give it to friends or family	You donate it to a charity	You take it back to a shop in return for a voucher	You try to sell it on as is
Germany	9%	5%	11%	47%
Austria	11%	6%	13%	47%
Belgium	7%	5%	15%	48%
Bulgaria	11%	3%	3%	34%
Denmark	8%	9%	9%	50%
Spain	10%	4%	14%	30%
France	10%	5%	13%	38%
Hungary	14%	6%	6%	45%
Italy	8%	5%	16%	30%
Norway	8%	5%	10%	49%
Poland	10%	7%	7%	39%
Portugal	8%	4%	9%	48%
Czech Rep.	11%	4%	5%	42%
Romania	10%	6%	13%	25%
United Kingdom	12%	7%	11%	51%
Slovakia	13%	3%	5%	47%
Sweden	8%	6%	7%	55%
17-COUNTRY AVERAGE	10%	5%	12%	41%

For each of the following products, what do you tend to do when you want to get rid of them because they are worn out or of no use? (A motorised vehicle (car, motorcycle, etc.)) (2/2)

To all respondents, in % (Several possible answers).

	You restore or repair it to sell it on	You throw it in the bin	You have it repaired or restored for your own use	You take it to a collection point
Germany	14%	0%	19%	13%
Austria	21%	0%	20%	11%
Belgium	14%	0%	16%	13%
Bulgaria	22%	0%	24%	23%
Denmark	16%	0%	16%	16%
Spain	16%	0%	28%	19%
France	16%	0%	22%	11%
Hungary	19%	0%	25%	13%
Italy	17%	0%	29%	19%
Norway	20%	0%	18%	24%
Poland	26%	0%	27%	13%
Portugal	21%	0%	23%	6%
Czech Rep.	17%	0%	16%	21%
Romania	19%	0%	26%	20%
United Kingdom	13%	0%	13%	10%
Slovakia	15%	0%	19%	21%
Sweden	22%	0%	20%	13%
17-COUNTRY AVERAGE	17%	0%	22%	14%

When you want to dispose of certain used or unwanted products, is your goal usually to...?

To all respondents, in %.

	Enable other people or charities to make the most of these items and give them a new lease of life	Make some cash by selling them to a private individual or a second-hand store	Get rid of them as easily and quickly as possible, by whatever means
Germany	40%	40%	20%
Austria	46%	39%	15%
Belgium	50%	30%	20%
Bulgaria	55%	26%	19%
Denmark	49%	32%	19%
Spain	61%	26%	13%
France	52%	32%	16%
Hungary	47%	38%	15%
Italy	58%	30%	12%
Norway	46%	36%	18%
Poland	55%	30%	15%
Portugal	57%	32%	11%
Czech Rep.	52%	27%	21%
Romania	51%	30%	19%
United Kingdom	54%	26%	20%
Slovakia	53%	28%	19%
Sweden	48%	33%	19%
17-COUNTRY AVERAGE	51%	32%	17%

**Looking at the following criteria, are they/would they be important to you or not when choosing a product?
(A repairability index displayed on certain products, providing information on their degree of repairability)**

To all respondents, in %.

	Sub-total "Important"	A very important criterion	A fairly important criterion	Sub-total "Not important"	A criterion that is not important	A criterion that is not at all important
Germany	80%	32%	48%	20%	16%	4%
Austria	85%	43%	42%	15%	14%	1%
Belgium	81%	30%	51%	19%	16%	3%
Bulgaria	85%	37%	48%	15%	14%	1%
Denmark	76%	27%	49%	24%	20%	4%
Spain	88%	37%	51%	12%	10%	2%
France	86%	36%	50%	14%	11%	3%
Hungary	89%	41%	48%	11%	8%	3%
Italy	94%	44%	50%	6%	5%	1%
Norway	80%	32%	48%	20%	16%	4%
Poland	87%	38%	49%	13%	10%	3%
Portugal	94%	50%	44%	6%	5%	1%
Czech Rep.	84%	36%	48%	16%	13%	3%
Romania	87%	40%	47%	13%	11%	2%
United Kingdom	85%	36%	49%	15%	12%	3%
Slovakia	84%	35%	49%	16%	14%	2%
Sweden	77%	28%	49%	23%	18%	5%
17-COUNTRY AVERAGE	86%	37%	49%	14%	11%	3%

**Looking at the following criteria, are they/would they be important to you or not when choosing a product?
(A durability index, which in the future could provide additional information on the robustness and reliability of certain products)**

To all respondents, in %.

	Sub-total "Important"	A very important criterion	A fairly important criterion	Sub-total "Not important"	A criterion that is not important	A criterion that is not at all important
Germany	87%	41%	46%	13%	9%	4%
Austria	90%	49%	41%	10%	9%	1%
Belgium	86%	36%	50%	14%	12%	2%
Bulgaria	92%	50%	42%	8%	7%	1%
Denmark	84%	35%	49%	16%	12%	4%
Spain	94%	50%	44%	6%	5%	1%
France	90%	42%	48%	10%	8%	2%
Hungary	92%	47%	45%	8%	6%	2%
Italy	95%	52%	43%	5%	4%	1%
Norway	81%	40%	41%	19%	15%	4%
Poland	90%	42%	48%	10%	7%	3%
Portugal	97%	66%	31%	3%	3%	-
Czech Rep.	88%	42%	46%	12%	10%	2%
Romania	92%	55%	37%	8%	6%	2%
United Kingdom	89%	44%	45%	11%	8%	3%
Slovakia	88%	42%	46%	12%	10%	2%
Sweden	82%	31%	51%	18%	14%	4%
17-COUNTRY AVERAGE	90%	45%	45%	10%	8%	2%

Would you be prepared to pay more for a product that displays a repairability or durability index?

To all respondents, in %.

	Sub-total "Yes"	Yes, much more	Yes, a little more	No
Germany	64%	14%	50%	36%
Austria	70%	11%	59%	30%
Belgium	63%	9%	54%	37%
Bulgaria	83%	20%	63%	17%
Denmark	68%	13%	55%	32%
Spain	70%	13%	57%	30%
France	61%	9%	52%	39%
Hungary	80%	11%	69%	20%
Italy	77%	14%	63%	23%
Norway	66%	12%	54%	34%
Poland	75%	12%	63%	25%
Portugal	79%	12%	67%	21%
Czech Rep.	68%	9%	59%	32%
Romania	84%	28%	56%	16%
United Kingdom	69%	18%	51%	31%
Slovakia	75%	6%	69%	25%
Sweden	69%	12%	57%	31%
17-COUNTRY AVERAGE	70%	14%	56%	30%

Which of the following statements best describes how you feel?

To all respondents, in %.

	You are very attached to objects in general and it is important for you to own them, you do not like to rent or borrow items	You are not very attached to objects in general and it is not important for you to own them, you do not mind renting or borrowing items
Germany	77%	23%
Austria	71%	29%
Belgium	72%	28%
Bulgaria	78%	22%
Denmark	71%	29%
Spain	72%	28%
France	76%	24%
Hungary	83%	17%
Italy	78%	22%
Norway	68%	32%
Poland	73%	27%
Portugal	73%	27%
Czech Rep.	72%	28%
Romania	78%	22%
United Kingdom	74%	26%
Slovakia	62%	38%
Sweden	66%	34%
17-COUNTRY AVERAGE	75%	25%

For each of the following products, do you generally prefer to...? (1/3)

To all, in % who answered "Rent, borrow".

	A book	A video game or console	DIY equipment	A bicycle or scooter
Germany	37%	34%	33%	20%
Austria	45%	38%	34%	22%
Belgium	46%	30%	32%	21%
Bulgaria	28%	42%	27%	24%
Denmark	40%	29%	31%	17%
Spain	35%	30%	36%	26%
France	35%	27%	27%	20%
Hungary	32%	32%	22%	19%
Italy	34%	40%	28%	27%
Norway	50%	33%	37%	29%
Poland	50%	47%	29%	30%
Portugal	38%	34%	38%	26%
Czech Rep.	38%	37%	29%	22%
Romania	31%	33%	27%	26%
United Kingdom	30%	22%	24%	24%
Slovakia	41%	44%	28%	20%
Sweden	48%	35%	34%	24%
17-COUNTRY AVERAGE	36%	33%	30%	24%

For each of the following products, do you generally prefer to...? (2/3)

To all, in % who answered "Rent, borrow".

	A game or toy	A motorised vehicle (car, motorcycle, etc.)	Furniture and interior decorations	A large electrical appliance (washing machine, refrigerator, oven, large food processor, etc.)
Germany	23%	19%	8%	9%
Austria	23%	22%	6%	7%
Belgium	19%	18%	8%	10%
Bulgaria	18%	15%	9%	7%
Denmark	19%	24%	10%	8%
Spain	18%	17%	10%	9%
France	15%	16%	8%	9%
Hungary	17%	17%	7%	6%
Italy	19%	18%	15%	8%
Norway	29%	24%	11%	13%
Poland	33%	22%	17%	15%
Portugal	25%	11%	6%	4%
Czech Rep.	18%	22%	7%	7%
Romania	23%	18%	9%	10%
United Kingdom	15%	18%	9%	8%
Slovakia	21%	19%	8%	9%
Sweden	20%	29%	10%	9%
17-COUNTRY AVERAGE	20%	19%	10%	9%

For each of the following products, do you generally prefer to...? (3/3)

To all, in % who answered "Rent, borrow".

	A small electrical appliance (raclette machine, toaster, food mixer, etc.)	Clothes	Smartphone	A computer / tablet
Germany	9%	8%	9%	10%
Austria	7%	6%	6%	7%
Belgium	10%	7%	7%	7%
Bulgaria	7%	5%	4%	4%
Denmark	8%	8%	7%	9%
Spain	9%	6%	6%	7%
France	9%	7%	8%	6%
Hungary	6%	6%	5%	6%
Italy	8%	8%	7%	8%
Norway	13%	11%	9%	9%
Poland	15%	13%	11%	12%
Portugal	4%	5%	3%	4%
Czech Rep.	7%	5%	6%	5%
Romania	10%	7%	7%	9%
United Kingdom	8%	9%	8%	10%
Slovakia	9%	6%	7%	8%
Sweden	9%	9%	8%	9%
17-COUNTRY AVERAGE	9%	8%	8%	8%

For what reasons do you prefer to rent rather than buy?

To those who prefer to rent rather than buy, in % (two possible answers).

	These are products that you don't often need	To save money	You don't want to accumulate too many things	Buying less is important for the environment	Because you do not have a big enough budget or you do not wish to use it all immediately to make a purchase	This allows you to replace your products more often and to have access to new or more fashionable products
Germany	39%	26%	26%	23%	17%	16%
Austria	42%	28%	24%	16%	20%	17%
Belgium	48%	28%	22%	19%	18%	16%
Bulgaria	52%	23%	25%	9	17%	15%
Denmark	36%	31%	20%	23%	21%	21%
Spain	41%	23%	26%	22%	20%	17%
France	43%	27%	21%	21%	15%	18%
Hungary	48%	23%	18%	18%	24%	11%
Italy	41%	26%	29%	24%	15%	20%
Norway	44%	33%	24%	24%	16%	16%
Poland	38%	35%	31%	16%	15%	14%
Portugal	53%	31%	25%	16%	15%	15%
Czech Rep.	47%	30%	25%	13%	19%	12%
Romania	36%	34%	23%	12%	24%	20%
United Kingdom	33%	30%	26%	21%	21%	24%
Slovakia	47%	32%	26%	14%	18%	17%
Sweden	44%	24%	29%	21%	23%	15%
17-COUNTRY AVERAGE	40%	28%	26%	20%	18%	18%

For each of the following products, do you generally prefer to...? (1/3)

To those who prefer to buy rather than rent this product, in % of those who answered "Buy it second hand".

	A motorised vehicle (car, motorcycle, etc.)	A bicycle or scooter	A book	A video game or console
Germany	33%	23%	21%	17%
Austria	42%	28%	19%	19%
Belgium	31%	23%	21%	17%
Bulgaria	50%	23%	15%	20%
Denmark	33%	25%	23%	17%
Spain	19%	16%	18%	18%
France	36%	21%	24%	18%
Hungary	45%	33%	19%	22%
Italy	27%	24%	18%	19%
Norway	40%	27%	22%	17%
Poland	45%	23%	23%	23%
Portugal	38%	21%	18%	17%
Czech Rep.	44%	25%	19%	25%
Romania	32%	22%	15%	15%
United Kingdom	41%	23%	25%	18%
Slovakia	39%	20%	18%	22%
Sweden	50%	29%	25%	21%
17-COUNTRY AVERAGE	35%	23%	21%	18%

For each of the following products, do you generally prefer to...? (2/3)

To those who prefer to buy rather than rent this product, in % of those who answered "Buy it second hand".

	A game or toy	Furniture and interior decorations	DIY equipment	Smartphone
Germany	19%	16%	15%	12%
Austria	20%	14%	14%	11%
Belgium	19%	19%	10%	9%
Bulgaria	13%	12%	12%	10%
Denmark	21%	20%	16%	13%
Spain	11%	13%	14%	8%
France	18%	17%	14%	14%
Hungary	16%	17%	14%	11%
Italy	10%	16%	17%	8%
Norway	16%	22%	20%	10%
Poland	18%	15%	19%	14%
Portugal	16%	17%	14%	8%
Czech Rep.	14%	13%	13%	8%
Romania	13%	12%	12%	11%
United Kingdom	16%	17%	16%	16%
Slovakia	16%	13%	13%	11%
Sweden	21%	24%	21%	13%
17-COUNTRY AVERAGE	16%	16%	15%	12%

For each of the following products, do you generally prefer to...? (3/3)

To those who prefer to buy rather than rent this product, in % of those who answered "Buy it second hand".

	A computer / tablet	Clothes	A large electrical appliance (lave-linge, frigo, four, gros robot ménager)	A small electrical appliance (raclette machine, toaster, food mixer, etc.)
Germany	12%	10%	13%	11%
Austria	11%	9%	9%	10%
Belgium	9%	13%	9%	11%
Bulgaria	14%	15%	11%	7%
Denmark	13%	13%	11%	10%
Spain	10%	7%	8%	8%
France	10%	12%	9%	12%
Hungary	17%	13%	12%	9%
Italy	9%	9%	7%	11%
Norway	9%	11%	13%	13%
Poland	18%	14%	12%	11%
Portugal	10%	7%	8%	9%
Czech Rep.	12%	14%	10%	8%
Romania	11%	13%	9%	7%
United Kingdom	11%	14%	11%	12%
Slovakia	14%	15%	9%	8%
Sweden	11%	13%	12%	9%
17-COUNTRY AVERAGE	11%	11%	10%	10%

How frequently have you bought second-hand goods in the last 12 months?

To all respondents, in %.

	Sub-total "Bought second- hand products"	Sub-total "On a monthly basis"	A few times a week	A few times a month	A few times a year	Never
Germany	66%	25%	7%	18%	41%	34%
Austria	52%	16%	2%	14%	36%	48%
Belgium	68%	23%	5%	18%	45%	32%
Bulgaria	82%	27%	4%	23%	55%	18%
Denmark	77%	29%	10%	19%	48%	23%
Spain	64%	17%	3%	14%	47%	36%
France	74%	29%	6%	23%	46%	26%
Hungary	78%	21%	4%	16%	57%	22%
Italy	63%	21%	5%	16%	42%	37%
Norway	70%	21%	5%	16%	49%	30%
Poland	83%	30%	6%	24%	53%	17%
Portugal	61%	11%	3%	8%	50%	39%
Czech Rep.	72%	18%	3%	15%	55%	28%
Romania	80%	27%	7%	20%	53%	20%
United Kingdom	69%	30%	9%	21%	39%	31%
Slovakia	71%	15%	2%	13%	56%	29%
Sweden	77%	24%	4%	19%	53%	23%
17-COUNTRY AVERAGE	70%	25%	6%	19%	45%	30%

In general, where do you buy second-hand goods, clothes or materials?

To those who have previously bought second-hand goods, in % (two possible answers).

	Via a retailer/store (physical or online) specialising in second-hand/ used goods	On a peer-to-peer buy/sell platform	At a jumble sale or flea market	To an acquaintance, through word of mouth	In a traditional store that resells its own refurbished products (clothing brand, etc.)
Germany	30%	50%	30%	19%	16%
Austria	33%	51%	21%	22%	16%
Belgium	48%	36%	26%	17%	18%
Bulgaria	56%	25%	20%	11%	19%
Denmark	41%	37%	39%	12%	15%
Spain	38%	42%	22%	17%	20%
France	37%	40%	34%	20%	16%
Hungary	49%	30%	20%	21%	18%
Italy	40%	36%	34%	23%	18%
Norway	47%	43%	24%	15%	17%
Poland	39%	39%	20%	27%	20%
Portugal	34%	44%	29%	20%	16%
Czech Rep.	43%	35%	21%	27%	17%
Romania	57%	20%	18%	13%	22%
United Kingdom	53%	33%	17%	15%	22%
Slovakia	47%	29%	14%	25%	19%
Sweden	40%	44%	33%	18%	14%
17-COUNTRY AVERAGE	41%	39%	26%	20%	18%

And, generally speaking, when you buy second-hand products, do you do so first and foremost...?

To those who have previously bought second-hand goods, in % (two possible answers).

	To save money	Because you are convinced that this is the right way to behave to preserve resources and the environment	Because it allows you to consume more products and to access goods that you can't usually afford	Because you can find unique items that allow you to stand out from your peers	To earn money by buying and selling
Germany	49%	39%	27%	21%	15%
Austria	48%	50%	23%	19%	12%
Belgium	55%	29%	27%	16%	17%
Bulgaria	52%	24%	36%	23%	8%
Denmark	53%	37%	30%	22%	12%
Spain	50%	42%	32%	12%	13%
France	55%	32%	24%	16%	22%
Hungary	57%	25%	37%	14%	9%
Italy	47%	40%	28%	25%	14%
Norway	54%	42%	28%	22%	12%
Poland	53%	33%	31%	24%	10%
Portugal	63%	38%	28%	11%	13%
Czech Rep.	63%	21%	33%	19%	8%
Romania	53%	25%	39%	19%	8%
United Kingdom	48%	37%	29%	21%	15%
Slovakia	60%	31%	35%	12%	6%
Sweden	59%	37%	24%	23%	11%
17-COUNTRY AVERAGE	52%	36%	29%	19%	14%

When you buy a second-hand item and pay less for it than if you had bought it new, what do you usually do with the money you saved by doing so?

To those who have previously bought second-hand goods, in %.

	You spend it on other products	You save it, rather than spending it
Germany	54%	46%
Austria	45%	55%
Belgium	36%	64%
Bulgaria	66%	34%
Denmark	38%	62%
Spain	38%	62%
France	45%	55%
Hungary	58%	42%
Italy	47%	53%
Norway	43%	57%
Poland	52%	48%
Portugal	31%	69%
Czech Rep.	44%	56%
Romania	55%	45%
United Kingdom	51%	49%
Slovakia	51%	49%
Sweden	37%	63%
17-COUNTRY AVERAGE	48%	52%

When you save money by buying a second-hand item rather than something new, do you usually spend it on...?

To those who spend the money they save by purchasing a second-hand item, in %.

	Something that is more of a treat than an item you really need	Day-to-day items you actually need (to maintain or improve your lifestyle)
Germany	31%	69%
Austria	25%	75%
Belgium	39%	61%
Bulgaria	17%	83%
Denmark	35%	65%
Spain	23%	77%
France	33%	67%
Hungary	17%	83%
Italy	29%	71%
Norway	35%	65%
Poland	26%	74%
Portugal	21%	79%
Czech Rep.	27%	73%
Romania	27%	73%
United Kingdom	35%	65%
Slovakia	23%	77%
Sweden	34%	66%
17-COUNTRY AVERAGE	29%	71%

You rarely or never buy second-hand products. Is it because...? (1/3)

To those who have never or hardly ever bought second-hand products, in % (three possible answers).

	You don't trust second-hand products that don't come with a warranty	You don't like the idea of buying a product or goods that have already been used by someone else (e.g., for hygiene reasons)	You like having new things	The price is often too high for a previously used product
Germany	26%	31%	29%	26%
Austria	34%	27%	26%	33%
Belgium	33%	26%	25%	27%
Bulgaria	32%	28%	28%	20%
Denmark	25%	25%	21%	26%
Spain	35%	23%	25%	15%
France	32%	24%	24%	22%
Hungary	37%	18%	23%	32%
Italy	34%	29%	21%	32%
Norway	25%	31%	25%	28%
Poland	28%	15%	25%	27%
Portugal	29%	22%	19%	38%
Czech Rep.	26%	19%	28%	23%
Romania	23%	25%	36%	23%
United Kingdom	31%	28%	23%	18%
Slovakia	31%	22%	23%	40%
Sweden	33%	28%	20%	23%
17-COUNTRY AVERAGE	30%	26%	25%	24%

You rarely or never buy second-hand products. Is it because...? (2/3)

To those who have never or hardly ever bought second-hand products, in % (three possible answers).

	You don't trust used products	You don't think of it	You are worried about getting into disputes with sellers that you cannot resolve	You never trust second-hand goods, even if they come with a warranty
Germany	22%	17%	9%	10%
Austria	17%	14%	10%	9%
Belgium	27%	19%	14%	16%
Bulgaria	20%	24%	8%	10%
Denmark	19%	24%	18%	8%
Spain	30%	20%	8%	15%
France	23%	20%	18%	14%
Hungary	25%	11%	13%	7%
Italy	27%	15%	11%	13%
Norway	15%	20%	17%	8%
Poland	17%	27%	13%	8%
Portugal	16%	17%	31%	6%
Czech Rep.	20%	28%	15%	9%
Romania	21%	18%	7%	13%
United Kingdom	21%	23%	14%	15%
Slovakia	23%	16%	18%	8%
Sweden	19%	22%	16%	10%
17-COUNTRY AVERAGE	23%	19%	13%	12%

You rarely or never buy second-hand products. Is it because...? (3/3)

To those who have never or hardly ever bought second-hand products, in % (three possible answers).

	Buying online and having things delivered is too complicated	It is too time consuming	You feel that buying used products is demeaning
Germany	6%	5%	3%
Austria	11%	4%	3%
Belgium	9%	6%	3%
Bulgaria	7%	5%	4%
Denmark	14%	8%	3%
Spain	9%	3%	3%
France	10%	7%	3%
Hungary	11%	5%	3%
Italy	11%	4%	4%
Norway	16%	6%	4%
Poland	7%	4%	3%
Portugal	11%	2%	1%
Czech Rep.	9%	3%	4%
Romania	7%	4%	4%
United Kingdom	13%	6%	4%
Slovakia	7%	3%	4%
Sweden	19%	9%	3%
17-COUNTRY AVERAGE	10%	5%	3%

How frequently have you sold second-hand goods in the last 12 months?

To all respondents, in %.

	Sub-total "Sold second- hand products"	Sub-total "Every month"	A few times a week	A few times a month	A few times a year	Never
Germany	63%	29%	9%	20%	34%	37%
Austria	68%	26%	5%	21%	42%	32%
Belgium	68%	27%	6%	21%	41%	32%
Bulgaria	56%	14%	3%	11%	42%	44%
Denmark	68%	26%	8%	18%	42%	32%
Spain	55%	18%	3%	15%	37%	45%
France	70%	31%	8%	23%	39%	30%
Hungary	64%	21%	5%	16%	43%	36%
Italy	63%	23%	5%	18%	40%	37%
Norway	70%	27%	6%	21%	43%	30%
Poland	68%	26%	7%	19%	42%	32%
Portugal	61%	16%	4%	12%	45%	39%
Czech Rep.	64%	18%	3%	15%	46%	36%
Romania	54%	18%	6%	12%	36%	46%
United Kingdom	55%	27%	8%	19%	28%	45%
Slovakia	62%	14%	2%	12%	48%	38%
Sweden	69%	24%	5%	19%	45%	31%
17-COUNTRY AVERAGE	62%	24%	6%	18%	38%	38%

For what reasons have you previously sold second-hand goods?

To those who have previously sold second-hand goods, in % (two possible answers).

	To free up space at home	To earn extra income	To enable other people to make the most of unwanted products inexpensively	I feel as though I'm doing something positive for the environment	It allows me to afford to replace my old equipment with more up-to-date models	I enjoy selling my unwanted products
Germany	43%	34%	23%	24%	19%	23%
Austria	44%	34%	22%	25%	17%	23%
Belgium	42%	39%	26%	21%	18%	14%
Bulgaria	43%	28%	32%	16%	21%	10%
Denmark	34%	35%	20%	28%	22%	21%
Spain	37%	50%	29%	19%	19%	7%
France	46%	33%	25%	20%	21%	15%
Hungary	29%	42%	21%	16%	31%	12%
Italy	38%	45%	23%	26%	19%	15%
Norway	32%	41%	25%	26%	24%	14%
Poland	38%	43%	22%	23%	18%	14%
Portugal	47%	52%	24%	17%	15%	12%
Czech Rep.	38%	38%	24%	19%	23%	13%
Romania	30%	32%	25%	18%	27%	15%
United Kingdom	30%	36%	23%	28%	22%	22%
Slovakia	53%	33%	22%	19%	21%	8%
Sweden	46%	46%	22%	24%	18%	15%
17-COUNTRY AVERAGE	39%	39%	24%	23%	20%	16%

In general, how do you sell second-hand goods, clothes or equipment?

To those who have previously sold second-hand goods, in % (two possible answers).

	On a peer-to-peer buy/sell platform	Via a retailer/store (physical or online) specialising in second-hand/used goods to an acquaintance	Through word of mouth	At a jumble sale or flea market	In a traditional store that resells its own refurbished products (clothing brand, etc.)
Germany	64 %	18%	22%	22%	13%
Austria	73%	15%	22%	15%	11%
Belgium	58%	33%	18%	20%	9%
Bulgaria	64%	24%	26%	11%	7%
Denmark	62%	20%	17%	21%	15%
Spain	63%	25%	19%	12%	11%
France	58%	27%	20%	25%	12%
Hungary	50%	33%	26%	15%	12%
Italy	52%	33%	25%	17%	18%
Norway	61%	25%	16%	15%	13%
Poland	59%	18%	34%	13%	14%
Portugal	70%	19%	22%	12%	8%
Czech Rep.	56%	24%	41%	6%	8%
Romania	46%	29%	22%	18%	15%
United Kingdom	52%	30%	17%	16%	19%
Slovakia	54%	18%	32%	13%	12%
Sweden	67%	21%	21%	19%	11%
17-COUNTRY AVERAGE	58%	25%	23%	18%	14%

In a typical month, how much do you earn on average from the items you sell?

To those who have previously sold second-hand goods, in euros.

	Average
Germany	105€
Austria	86€
Belgium	70€
Bulgaria	48€
Denmark	90€
Spain	55€
France	67€
Hungary	27€
Italy	79€
Norway	87€
Poland	42€
Portugal	50€
Czech Rep.	35€
Romania	83€
United Kingdom	115€
Slovakia	37€
Sweden	84€
17-COUNTRY AVERAGE	77€

And what do you usually do with the money you earn?

those who have previously sold second-hand goods, in %.

	You spend it on other products you need	You put it aside, you save it	You spend it on other products which you then sell on at a higher price to make a profit	You treat yourself to something nice that you do not really need
Germany	45%	35%	10%	10%
Austria	48%	36%	8%	8%
Belgium	39%	42%	8%	11%
Bulgaria	65%	21%	7%	7%
Denmark	38%	41%	10%	11%
Spain	39%	45%	7%	9%
France	45%	34%	10%	11%
Hungary	52%	32%	8%	8%
Italy	49%	33%	8%	10%
Norway	41%	39%	9%	11%
Poland	48%	34%	9%	9%
Portugal	49%	41%	5%	5%
Czech Rep.	47%	37%	6%	10%
Romania	45%	31%	13%	11%
United Kingdom	31%	39%	15%	15%
Slovakia	49%	31%	8%	12%
Sweden	39%	42%	7%	12%
17-COUNTRY AVERAGE	44%	36%	10%	10%

It is now possible to buy used products that retailers have refurbished to work like new so that they can sell them on at a lower price as second-hand items. Have you heard of this kind of product?

To all respondents, in %.

	Sub-total "Yes"	Yes, and you know exactly what it is	Yes, but you don't know exactly what it is	No
Germany	81%	56%	25%	19%
Austria	77%	41%	36%	23%
Belgium	82%	51%	31%	18%
Bulgaria	84%	47%	37%	16%
Denmark	83%	47%	36%	17%
Spain	87%	58%	29%	13%
France	87%	64%	23%	13%
Hungary	83%	48%	35%	17%
Italy	90%	64%	26%	10%
Norway	82%	51%	31%	18%
Poland	77%	41%	36%	23%
Portugal	86%	53%	33%	14%
Czech Rep.	73%	36%	37%	27%
Romania	80%	52%	28%	20%
United Kingdom	80%	46%	34%	20%
Slovakia	81%	41%	40%	19%
Sweden	84%	48%	36%	16%
17-COUNTRY AVERAGE	83%	54%	29%	17%

These are refurbished products. Have you previously? (Bought refurbished products)

To all respondents, in %.

	Sub-total "Yes"	Yes, just once	Yes, several times	Sub-total "No"	No, never but you would be interested in doing so	No, never and you are not interested in doing so
Germany	37%	17%	20%	63%	42%	21%
Austria	34%	15%	19%	66%	51%	15%
Belgium	29%	13%	16%	71%	43%	28%
Bulgaria	44%	17%	27%	56%	44%	12%
Denmark	36%	17%	19%	64%	42%	22%
Spain	36%	15%	21%	64%	43%	21%
France	42%	18%	24%	58%	35%	23%
Hungary	51%	19%	32%	49%	31%	18%
Italy	38%	17%	21%	62%	44%	18%
Norway	31%	10%	21%	69%	55%	14%
Poland	42%	13%	29%	58%	41%	17%
Portugal	36%	16%	20%	64%	51%	13%
Czech Rep.	35%	14%	21%	65%	44%	21%
Romania	53%	21%	32%	47%	32%	15%
United Kingdom	47%	18%	29%	53%	34%	19%
Slovakia	39%	15%	24%	61%	41%	20%
Sweden	37%	15%	22%	63%	48%	15%
17-COUNTRY AVERAGE	41%	17%	24%	59%	40%	19%

These are refurbished products. Have you previously? (Gathered information about refurbished products and compared them with new products, but without making a purchase)

To all respondents, in %.

	Sub-total "Yes"	Yes, just once	Yes, several times	Sub-total "No"	No, never but you would be interested in doing so	No, never and you are not interested in doing so
Germany	40%	14%	26%	60%	37%	23%
Austria	43%	13%	30%	57%	43%	14%
Belgium	43%	12%	30%	57%	34%	24%
Bulgaria	56%	13%	43%	44%	34%	10%
Denmark	47%	13%	34%	53%	32%	21%
Spain	50%	12%	38%	50%	32%	18%
France	46%	13%	33%	54%	32%	22%
Hungary	56%	15%	41%	44%	25%	19%
Italy	59%	15%	44%	41%	27%	14%
Norway	42%	10%	33%	58%	43%	14%
Poland	46%	12%	34%	54%	39%	15%
Portugal	54%	13%	41%	46%	36%	10%
Czech Rep.	45%	8%	37%	55%	35%	20%
Romania	61%	18%	43%	39%	26%	13%
United Kingdom	51%	13%	38%	49%	31%	18%
Slovakia	47%	11%	36%	53%	34%	19%
Sweden	48%	10%	38%	52%	38%	14%
17-COUNTRY AVERAGE	49%	13%	36%	51%	33%	18%

Do you agree or disagree with each of the following statements regarding refurbished products? (1/2)

To all, in % of "Agree".

	It's great that these exist and they should be developed further because they are good for the environment.	These products are better than "traditional" second-hand products because they are guaranteed to be like new	Being able to buy this type of product is a real godsend because it allows you to own higher-end products	You prefer to buy refurbished products because they are sold by retailers, which is more reassuring than buying a second-hand item from a private individual	These products will invariably have a shorter lifespan	This type of product is aimed mainly at those on a tight budget and young people
Germany	81%	71%	68%	68%	61%	66%
Austria	87%	72%	73%	65%	54%	64%
Belgium	82%	72%	62%	67%	66%	63%
Bulgaria	83%	69%	79%	74%	75%	75%
Denmark	85%	68%	69%	70%	63%	57%
Spain	84%	77%	75%	67%	76%	66%
France	86%	73%	73%	72%	70%	63%
Hungary	84%	71%	68%	65%	68%	71%
Italy	86%	78%	78%	77%	66%	65%
Norway	82%	76%	68%	71%	61%	55%
Poland	82%	68%	73%	71%	61%	62%
Portugal	92%	79%	79%	78%	69%	54%
Czech Rep.	82%	67%	61%	61%	65%	64%
Romania	84%	74%	75%	74%	72%	74%
United Kingdom	84%	82%	77%	73%	69%	67%
Slovakia	82%	65%	68%	61%	67%	75%
Sweden	83%	74%	72%	72%	65%	54%
17-COUNTRY AVERAGE	84%	74%	73%	71%	67%	65%

Do you agree or disagree with each of the following statements regarding refurbished products? (2/2)

To all, in % of "Agree".

	These are still used products and can only be a makeshift solution, so you prefer to buy new	You generally can't find what you want if you search through all the refurbished products on offer	You almost always look at the refurbished products on offer before making a purchase	This type of product encourages people to replace what they have more often than they need to	You are not interested in this type of product, or you don't think of it
Germany	62%	59%	53%	49%	47%
Austria	58%	58%	52%	47%	34%
Belgium	64%	61%	50%	44%	47%
Bulgaria	69%	68%	67%	65%	48%
Denmark	59%	65%	60%	42%	46%
Spain	68%	70%	57%	56%	49%
France	64%	63%	57%	55%	51%
Hungary	63%	63%	74%	45%	46%
Italy	63%	64%	62%	52%	47%
Norway	57%	66%	47%	49%	40%
Poland	56%	58%	64%	59%	47%
Portugal	61%	67%	57%	52%	37%
Czech Rep.	63%	66%	61%	39%	39%
Romania	69%	71%	66%	66%	53%
United Kingdom	69%	68%	59%	56%	51%
Slovakia	66%	62%	67%	44%	44%
Sweden	61%	71%	53%	44%	43%
17-COUNTRY AVERAGE	64%	64%	58%	53%	48%

Some brands buy back their own used products from consumers so that they can be refurbished and sold at a lower price. Would you say that it is a beneficial system?

To all respondents, in %.

	Primarily to consumers	Primarily to brands	As much to consumers as to brands
Germany	23%	24%	53%
Austria	22%	19%	59%
Belgium	20%	22%	58%
Bulgaria	21%	16%	63%
Denmark	23%	21%	56%
Spain	25%	19%	56%
France	19%	22%	59%
Hungary	21%	15%	64%
Italy	24%	19%	57%
Norway	27%	22%	51%
Poland	19%	18%	63%
Portugal	20%	17%	63%
Czech Rep.	28%	16%	56%
Romania	23%	18%	59%
United Kingdom	23%	23%	54%
Slovakia	24%	15%	61%
Sweden	23%	17%	60%
17-COUNTRY AVERAGE	22%	21%	57%

What is your primary motivation for buying a refurbished product?

To those who have already purchased or are interested in buying a refurbished product, in %.

	The price, i.e., the money saved by paying less than for a similar new product	Protecting the planet (fewer raw materials used, a smaller carbon footprint)	The ability to access a higher-quality product at a reasonable price
Germany	41%	33%	26%
Austria	40%	32%	28%
Belgium	43%	30%	27%
Bulgaria	35%	19%	46%
Denmark	48%	33%	19%
Spain	47%	32%	21%
France	48%	28%	24%
Hungary	40%	21%	39%
Italy	40%	35%	25%
Norway	48%	37%	15%
Poland	41%	26%	33%
Portugal	46%	29%	25%
Czech Rep.	46%	24%	30%
Romania	45%	24%	31%
United Kingdom	46%	29%	25%
Slovakia	56%	27%	17%
Sweden	49%	31%	20%
17-COUNTRY AVERAGE	44%	30%	26%

Which of the following criteria would prompt you to buy a refurbished phone rather than a new one?

To all respondents, in % (two possible answers).

	A guarantee that the phone has been serviced, has not been hacked and is virus free	A 6-month warranty at least	An after-sales service, in case of malfunction	The option of trying out the phone for a week to check that it is working	A guarantee that the phone has been cleaned and disinfected	The size of the range on offer, a wide choice of models and brands
Germany	41%	41%	22%	19%	20%	17%
Austria	43%	43%	20%	20%	18%	18%
Belgium	40%	47%	27%	17%	16%	14%
Bulgaria	40%	41%	17%	23%	11%	15%
Denmark	39%	42%	27%	17%	22%	14%
Spain	41%	41%	22%	19%	18%	19%
France	37%	45%	30%	21%	17%	15%
Hungary	39%	41%	23%	14%	16%	16%
Italy	40%	37%	27%	23%	19%	18%
Norway	51%	38%	22%	11%	24%	19%
Poland	44%	35%	22%	19%	20%	17%
Portugal	44%	40%	32%	15%	16%	16%
Czech Rep.	46%	37%	20%	23%	14%	14%
Romania	33%	38%	22%	20%	18%	17%
United Kingdom	45%	40%	22%	19%	21%	16%
Slovakia	37%	24%	44%	19%	13%	18%
Sweden	45%	51%	23%	17%	16%	15%
17-COUNTRY AVERAGE	41%	40%	24%	20%	19%	17%

Generally speaking, with the development of used, recycled and second-hand products, as well as the option of renting or repairing, do you feel that you...?

To all respondents, in %.

	Spend more	Spend less
Germany	27%	73%
Austria	23%	77%
Belgium	24%	76%
Bulgaria	22%	78%
Denmark	34%	66%
Spain	22%	78%
France	25%	75%
Hungary	17%	83%
Italy	23%	77%
Norway	24%	76%
Poland	35%	65%
Portugal	17%	83%
Czech Rep.	19%	81%
Romania	27%	73%
United Kingdom	28%	72%
Slovakia	21%	79%
Sweden	23%	77%
17-COUNTRY AVERAGE	25%	75%

Generally speaking, with the development of used, recycled and second-hand products, as well as the option of renting or repairing, do you feel that you...?

To all respondents, in %.

	Buy more	Buy less
Germany	45%	55%
Austria	40%	60%
Belgium	40%	60%
Bulgaria	49%	51%
Denmark	36%	64%
Spain	44%	56%
France	42%	58%
Hungary	39%	61%
Italy	56%	44%
Norway	31%	69%
Poland	52%	48%
Portugal	42%	58%
Czech Rep.	35%	65%
Romania	51%	49%
United Kingdom	38%	62%
Slovakia	32%	68%
Sweden	32%	68%
17-COUNTRY AVERAGE	44%	56%

Generally speaking, with the development of used, recycled and second-hand products, as well as the option of renting or repairing, do you feel that you...?

To all respondents, in %.

	Earn money	Lose money
Germany	77%	23%
Austria	78%	22%
Belgium	77%	23%
Bulgaria	82%	18%
Denmark	72%	28%
Spain	80%	20%
France	82%	18%
Hungary	77%	23%
Italy	80%	20%
Norway	78%	22%
Poland	78%	22%
Portugal	86%	14%
Czech Rep.	75%	25%
Romania	81%	19%
United Kingdom	71%	29%
Slovakia	62%	38%
Sweden	84%	16%
17-COUNTRY AVERAGE	78%	22%

When you think about the growth of the market for second-hand, refurbished and recycled products, would you say that it encourages consumers...? (Consumers in general)

To all respondents, in %.

	To consume less and spend less (buy less and at lower prices)	To consume less but spend more (fewer purchases but more expensive products)	To consume more but spend less (more purchases but less expensive products)	To consumer more and spend more
Germany	36%	29%	29%	6%
Austria	33%	24%	36%	6%
Belgium	29%	27%	36%	8%
Bulgaria	36%	24%	32%	8%
Denmark	39%	26%	28%	7%
Spain	33%	23%	36%	8%
France	33%	26%	30%	11%
Hungary	37%	19%	34%	10%
Italy	35%	22%	36%	7%
Norway	39%	30%	25%	6%
Poland	34%	23%	38%	6%
Portugal	32%	16%	43%	9%
Czech Rep.	41%	21%	27%	10%
Romania	46%	18%	30%	7%
United Kingdom	39%	29%	26%	6%
Slovakia	38%	27%	28%	7%
Sweden	36%	27%	30%	7%
17-COUNTRY AVERAGE	36%	25%	32%	7%

When you think about the growth of the market for second-hand, refurbished and recycled products, would you say that it encourages consumers...? (Yourself)

To all respondents, in %.

	To consume less and spend less (buy less and at lower prices)	To consume less but spend more (fewer purchases but more expensive products)	To consume more but spend less (more purchases but less expensive products)	To consumer more and spend more
Germany	43%	33%	20%	4%
Austria	47%	22%	27%	4%
Belgium	42%	25%	28%	5%
Bulgaria	40%	21%	34%	5%
Denmark	49%	26%	22%	3%
Spain	47%	20%	30%	3%
France	47%	22%	24%	7%
Hungary	49%	21%	26%	4%
Italy	42%	23%	31%	4%
Norway	47%	27%	22%	4%
Poland	39%	21%	35%	5%
Portugal	51%	15%	31%	3%
Czech Rep.	51%	18%	25%	6%
Romania	49%	19%	28%	4%
United Kingdom	48%	29%	19%	4%
Slovakia	51%	24%	21%	4%
Sweden	46%	27%	24%	3%
17-COUNTRY AVERAGE	44%	25%	26%	5%

More and more brands and retailers are buying back used products to give them a new lease of life.

In your opinion, is this an approach...?

To all respondents, in % of "Yes" answers.

	That encourages innovation and the development of new ways of recycling, reusing and designing products, clothing, etc.	That is essential for the future	That demonstrates the commitment of brands to the environment	That enables them to stand out in their market	That gives them the opportunity to generate even more profit
Germany	80%	79%	77%	64%	62%
Austria	86%	86%	82%	71%	63%
Belgium	83%	82%	76%	77%	72%
Bulgaria	88%	87%	85%	86%	86%
Denmark	82%	81%	77%	77%	83%
Spain	87%	86%	82%	77%	85%
France	84%	86%	78%	83%	81%
Hungary	86%	86%	82%	81%	74%
Italy	90%	90%	87%	82%	82%
Norway	83%	76%	77%	74%	76%
Poland	87%	84%	85%	82%	80%
Portugal	93%	93%	88%	87%	87%
Czech Rep.	85%	82%	84%	76%	80%
Romania	87%	85%	83%	80%	80%
United Kingdom	88%	86%	82%	79%	80%
Slovakia	86%	83%	85%	78%	74%
Sweden	84%	88%	83%	85%	78%
17-COUNTRY AVERAGE	86%	85%	82%	78%	77%

In the future, do you think that the circular economy... ?

To all respondents, in %.

	Will primarily be driven by new players and new brands specialising in second-hand and refurbished products	Will increasingly revolve around traditional brands and retailers buying and selling to consumers	Will increasingly revolve around buying and selling between private individuals
Germany	38%	35%	27%
Austria	40%	33%	27%
Belgium	40%	32%	28%
Bulgaria	35%	40%	25%
Denmark	37%	37%	26%
Spain	38%	35%	27%
France	39%	29%	32%
Hungary	29%	44%	27%
Italy	42%	33%	25%
Norway	42%	29%	29%
Poland	29%	39%	32%
Portugal	53%	30%	17%
Czech Rep.	42%	33%	25%
Romania	40%	37%	23%
United Kingdom	34%	37%	29%
Slovakia	39%	33%	28%
Sweden	45%	33%	22%
17-COUNTRY AVERAGE	38%	34%	28%